

HDB Services at Bukit Panjang Branch and 24/7 e-Lobby

Payments

Residents can make the following cash payments at the cash payment kiosk located in the e-lobby:

- Mortgage loan instalments, lump sum or final payment for mortgage loan
- Rent (for residential or commercial units)
- Upgrading instalments, lump sum or final payment for upgrading costs
- Stamp fee and conveyancing fee for mortgage loan
- Fire insurance
- Admin fees for renting of flats
- Season parking charges
- Parking fines
- Late payment charges
- Bills relating to their HDB flats

e-Services

The following transactions can also be carried out at the e-lobby.

Flat Matters	Car Park Matters
Add / Remove occupiers Apply for / Terminate / Update / Renew renting of flat Apply for <ul style="list-style-type: none"> • Citizen Top-Up Grant • Lease Buyback Scheme • Housing Loan Eligibility Letter 	Renew / Transfer / Terminate Season Parking Apply for new / temporary Season Parking Change IU no. of vehicle

e-Appointment

Residents who need to discuss matters relating to their flat with our officers should first make an appointment with the Branch managing their estate, so that we can serve them better. They can do this by logging in to MyHDBPage (www.hdb.gov.sg) using their SingPass.