



**Ceiling
leaking...**

**Call
who?**

Talk to your upstairs neighbour!

If there is water leaking in your ceiling, it is the responsibility of both you and your neighbour upstairs to repair it. Speak to your neighbour, inspect the leak together, choose a contractor, and split the repair costs.

DON'T PLAY PLAY, QUICKLY FIX OK?



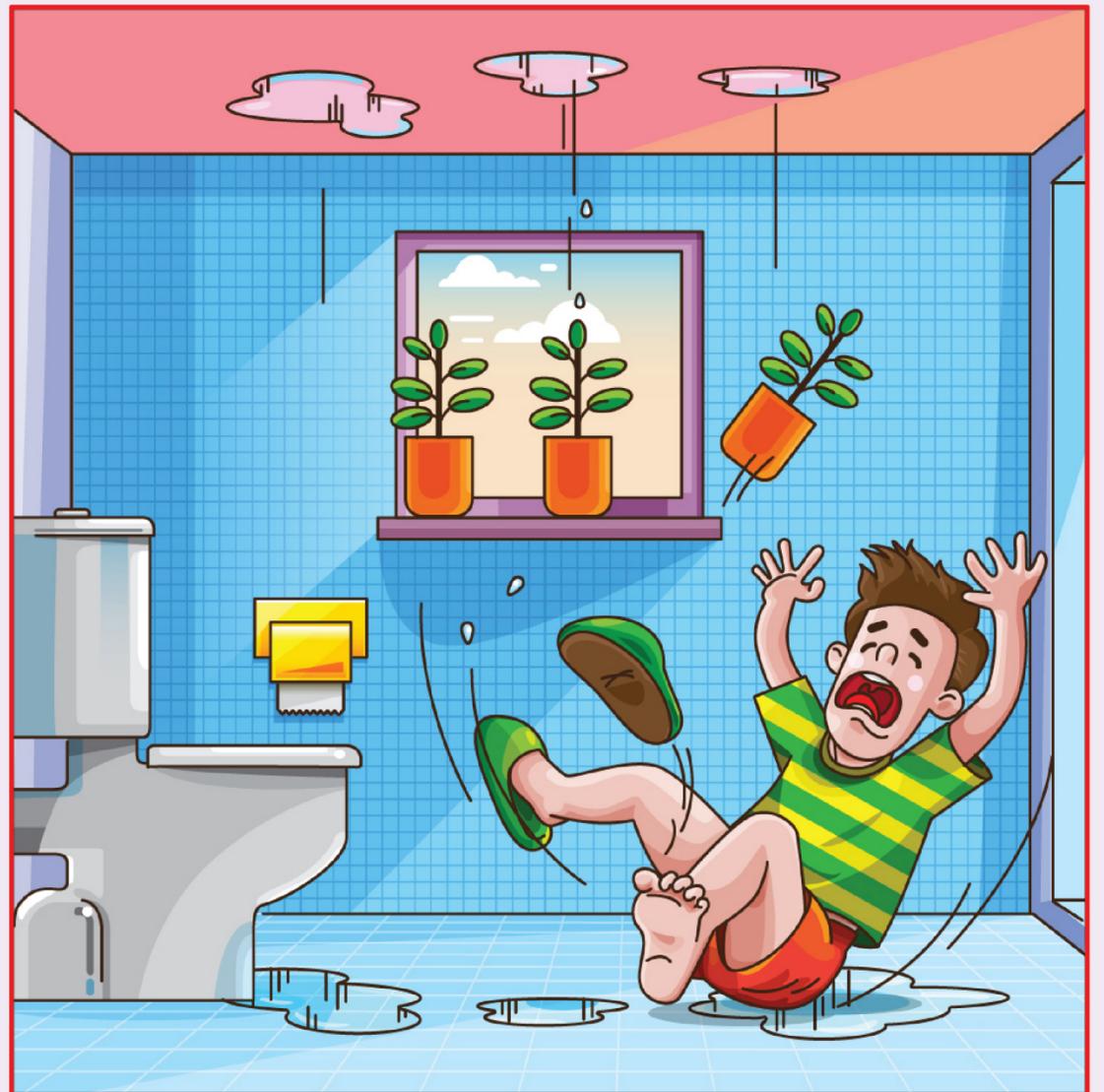
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EXPECTATION:

**Never
mind lah.**



REALITY:



Leaky ceiling?

**Talk to your neighbours living upstairs
to resolve the leak before it gets worse!**



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Home Maintenance Starts With You.

Keeping your flat in good condition ensures the safety of your family and neighbours. Follow these tips to maintain or fix some of these common household maintenance issues, before they turn into major, dangerous, and expensive problems.



Click or scan here to find out more.



Repair Spalling Concrete

This is a natural deterioration process that causes concrete to bulge, crack or even dislodge on your ceiling. It is commonly found in damp areas of older flats.

Signs: Ceiling bulges and cracks.

Dangers: Loose spalling concrete may dislodge and cause injury.

What to do: Call a contractor to repair the ceiling immediately!

Resolve Ceiling Leaks Together

Ceiling leaks are common due to wear and tear, especially in damp areas. You and your neighbour living upstairs will need to repair the leak together. If you live on the highest floor of a block, contact your Town Council for assistance.

Signs: Dampness and/ or water dripping from your ceiling.

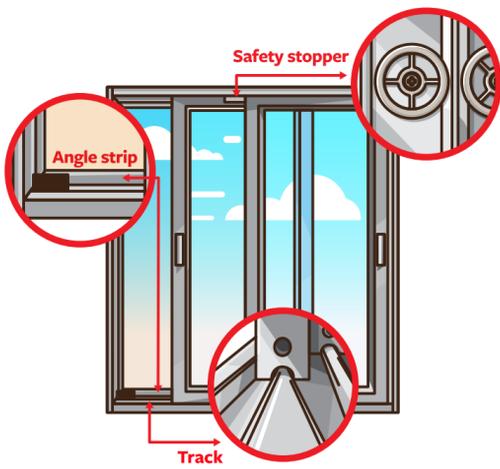
Dangers: Ceiling leaks may damage electrical items and cause mould growth.

What to do: Discuss with your neighbour living upstairs, inspect the leak together, call a contractor, and split the repair costs, if necessary.



Maintain Your Windows

It is your responsibility to ensure that your flat's windows are properly maintained, because falling windows kill! Engage a Building and Construction Authority (BCA)-approved window contractor listed with HDB to repair any damages immediately. If your window falls, you may be fined up to \$10,000 and/ or jailed for up to a year.

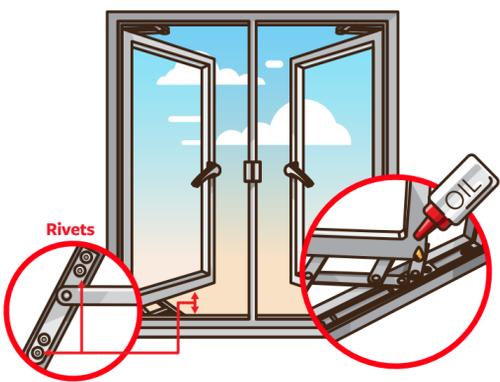


Sliding windows

Signs: Missing or worn-out safety stoppers and angle strips.

What to do:

- Check that the safety stoppers and angle strips are in their proper places.
- Clean the tracks and ensure that window panels can slide smoothly.
- Change worn-out safety stoppers and angle strips by engaging a BCA-approved window contractor listed with HDB.



Casement windows

Signs: Rusty or loose non-stainless steel fasteners or moving parts that are deformed or stiff.

What to do:

- Check that fasteners are not rusty or loose.
- Clean and oil the joints or moving parts.
- Change all rivets from aluminium to stainless steel by engaging a BCA-approved window contractor listed with HDB.



Louvred windows

Signs: Broken or cracked glass panes; jammed adjustable lever (if any).

What to do:

- Check that glass panes are secure and are not cracked or broken.
- Clean and oil the joints or moving parts.
- Change damaged parts or replace windows by engaging a BCA-approved window contractor listed with HDB.